

# Privacy Policy

**Effective Date: December 9, 2020**

**Revised: March 22, 2024**

Aeroflex USA, Inc. respects your privacy. This Privacy Policy describes what personal information we collect from you, how we use and share it, and how we safeguard and retain it. By accessing our site or ordering or subscribing to our products or services, you agree to this Privacy Policy and our [Terms of Use](#). This Privacy Policy applies to information we collect on this site, as well as in email, text, and other electronic messages between you and this site, and through mobile and desktop applications you download from this site. It does not apply to information collected by a third party or collected by any third party that may link to or be accessible through our site. If you do not agree to be bound by this policy, you may choose not to access or use our site. Additional specific policies or agreements may apply to certain products and services. If such policies or agreements conflict with this policy, the terms of those policies or agreements will prevail. California residents may find additional California-specific disclosures and information regarding data subject rights in the [California Privacy Rights](#) notice.

This Privacy Policy does not apply to job applicants or individuals acting in an employment context for Aeroflex, such as employees, independent contractors, owners, directors, or officers. California individuals acting in an employment context for Aeroflex may obtain a copy of the applicable California privacy notice by contacting Human Resources.

## **Children's Privacy**

Our site is not intended for or designed to attract children under the age of 18, and we will not knowingly solicit or collect personal information from children we actually know are under 18.

## **Links to Third-Party Sites and Features**

Our site may include links to or direct you to other websites. Our site also may allow you to use certain features and plug-ins that integrate third-party social media sites and other third-party features and tools. This Privacy Policy applies to any personal information you provide with purchases and interactions made directly through this site. In the event you are directed to a third-party site to initiate your transaction, the third-party site will be clearly identified and link to its own privacy policy and terms of use. Once you leave this site and are directed to another site or application, however, this policy and our no longer apply and the terms and policies on such third-party site apply. You have the choice whether to access the links to these sites or activate the features. This privacy policy does not apply to any third-party linked sites, and we are not responsible for the privacy practices or the contents of such external sites. We encourage you to consult the privacy policies of such sites before sharing any personal information through them, initiating your transaction or activating the features.

## **Types of Information We Collect**

You can always browse our sites without logging in or providing personal information. It is your decision whether to provide information that we request. Please know that, if you choose not to do so, we may not be able to provide you with a relevant service or feature of our site.

Below are the types of information we may collect about you.

**Personal Information.** Personal information is information that identifies or is capable of identifying you as an individual. We collect personal information from you when you voluntarily provide it to us, such as by creating a user account, signing up for email updates, registering for events, entering contests, subscribing to newsletters, ordering products or services, or responding to surveys, offers, promotions, and other communications. We also may collect personal information about you from your use of our products and services or through our partners and other publicly and commercially available sources. Personal information we collect from you may include:

- **Contact information**, such as name, email address, mailing address and phone number;
- **Financial information**, such as bank account number, credit card number, debit card number, or other financial information needed to process business transactions;
- Preferences information such as order history and email marketing preferences;
- **Log-in information** such as username, personal account number, and password, and log-in information for social media accounts if you log into our site through such accounts; and
- **Other information you choose to provide**, such as photographs, articles, comments, questions, and requests. *You agree not to provide through use of our site any sensitive personal information, including information relating to medical or health conditions, racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership or sexuality.*

**Cookies and Similar Technologies.** We and our partners use cookies and similar technologies on our site. Cookies are text files we place on your computer or device browser to store your preferences. Information that may be collected through the use of these technologies may include, for example, the Internet Protocol address automatically assigned to your computer, your browser type, the date and time of your visit, the pages you visit and the amount of time spent on each, your device's operating system, your mobile device identifier, your geographical area, referring URLs, and other information on your interaction with our site. Please see our [Cookies Policy](#) to learn how we use cookies, how our partners may use cookies on our site, your choices regarding cookies and further information about cookies. You can modify your cookie settings or turn off all or certain types of cookies by adjusting your browser settings. Please note, however, that if you delete or turn off cookies, you may not have access to some of the features that make your experience on our site smoother, you may not be able to store your preferences, and some of our services may not function properly.

**Aggregate and Anonymous Information.** Sometimes we use aggregate or anonymous information. Anonymous information is data where all information that enabled you to be identified has been removed and it can no longer be associated with you even with additional information. Aggregate information is anonymous data collected about a group of users or other categories. Your personal information is not included in aggregate or anonymous data. We may use this type of information, for example, to help us understand trends and your needs and preferences and to improve our services.

**Email Communications.** We may use your email for promotional purposes (e.g., new product offerings, special offers by us or other third parties). If you send an email to us, we may collect your email address and the full content of your email, including attached files, and other information you provide. You may indicate your preference to opt out of receiving promotional communications by following the unsubscribe instructions provided in the promotional email you receive or by contacting us directly at <https://www.aeroflexusa.com/contact-us>. You acknowledge that it may take up to 10 days for us to process an opt-out request. Please note, however, that you cannot opt out of receiving transactional emails related to your account with us.

### **How We Use Your Information**

We may use your information in the following ways:

- To communicate with you regarding your account;
- To respond to your customer service requests;
- To improve the content of our site;
- To customize our site for each individual visitor;
- To notify you about updates to our site;
- To administer a promotion, survey or other site feature;
- To respond to correspondence we receive from you; and
- To serve other purposes for which we provide specific notice at the time of collection, and as otherwise authorized or required by law.

### **Disclosure of Your Information**

We will not sell your personal information to any business without your consent, unless required by law or as disclosed to you when the information is collected. We only share your personal information in accordance with applicable law. We may disclose your personal information to others in the following instances:

- **To our third-party service providers and trusted business partners** to facilitate the services we provide to you;
- **When legally required to do so**, such as to enforce our terms and conditions, in response to legal process (such as a subpoena), and/or to protect our rights, privacy, safety or property, and/or that of our affiliates, you, or others;
- **At the request of governmental authorities**, such as in response to an investigation or other governmental inquiry;
- **To verify or enforce compliance with our policies and applicable laws** or to protect against misuse or unauthorized use of our site or the services; and
- **To a successor entity in connection with a corporate merger, consolidation, sale of assets or other corporate change.** Should such a sale occur, we will use reasonable efforts to direct the transferee to use your information in a manner that is consistent with our privacy policy.

### **Third-Party Vendors**

As discussed above, we may share your personal information with third-party agents, contractors, service providers, and suppliers who assist in providing support and services to our entities. When we do so, we require those third parties to protect your personal information in accordance with this policy and applicable laws. Once you leave this site and are directed to another site or application, however, this policy and our [Terms of Use](#) no longer apply and the terms and policies on such third-party site apply.

### **International Transfers of Personal Information**

This site is based in the United States of America and is subject to the laws of the United States. If you are a user outside of the United States, please know that any information you provide on this site may be transferred to the United States, which may not offer an equivalent level of protection to that required in certain other countries. We may transfer your personal information to third parties in other countries for the purposes described in this policy. Some local privacy laws may require us to obtain your consent before we transfer your information from your originating country to other countries. When you agree to this policy, you are, to the extent required and permitted under your local law, granting your consent to the transfer of your personal information to such other countries for the purposes described in this policy. These countries may not have the same data protection laws as the country in which you initially provided the information. We take steps to ensure that it is adequately protected in compliance with applicable laws, including ensuring appropriate security measures are in place and requiring the third parties to protect your personal information in accordance with this policy, or obtaining your consent where required.

### **How We Protect Your Information**

We have implemented appropriate physical, technical, and organizational security measures designed to secure your personal data against accidental loss and unauthorized access, use, alteration, or disclosure. In addition, we take measures to limit access to personal data to those employees, agents, contractors, and other third parties that have a legitimate business need for such access. Although we use appropriate security measures once we have received your personal data, the transmission of information over the internet is never completely secure.

### **How Long We Retain Your Information**

We retain personal information for as long as needed or permitted in light of the purpose(s) for which it was obtained and consistent with applicable law. The criteria used to determine our retention periods include:

- The length of time we have an ongoing relationship with you and provide our products and services to you (for example, for as long as you have an account with us or keep using our products and services);
- Whether there is a legal obligation to which we are subject (for example, certain laws require us to keep records of your transactions or communications for a certain period of time before we can delete them); and

- Whether retention is advisable in light of our legal rights (such as in regard to applicable statutes of limitations, litigation or regulatory investigations).

We may destroy, de-identify, or anonymize the information when it is no longer needed in identifiable form.

### **How to Access and Control your Information**

You may change your privacy settings at any time by contacting us at <https://aeroflexusa.com/contact-us/>. There, you may indicate your options to:

- Modify, update, and delete your user account;
- Opt in or out of subscriptions to newsletters, mailings, and other communications and alerts; and
- Opt in or out of receiving offers and promotions.

California residents have additional data subject rights as described in the [California Privacy Rights](#) notice.

### **Modification of Our Privacy Policy**

We may modify our Privacy Policy from time to time. When we modify our Privacy policy, we will notify you by a posting on our site. Any changes will become effective as of the date of posting with respect to information we then collect in the future. We will treat all personal information we collect, however, in accordance with the Privacy Policy in effect at the time the information is collected. We urge you to review this Privacy Policy often so you are always fully informed.

### **How to Contact Us**

You can submit questions, comments, and complaints about our privacy policy and practices at the following:

Aeroflex USA, Inc.  
Attn: Chief Operating Officer  
232 Industrial Park Road  
Sweetwater, TN 37874  
Phone: 866-237-6235  
<https://www.aeroflexusa.com/contact-us>